

Thanks to a new collaboration, Kaiser Permanente members have access to primary and specialty care providers at The Portland Clinic.

# What does this mean for you?

## **CHOICES**

- Members can select a primary care physician at The Portland Clinic or Kaiser Permanente and see specialists at either location, some without a referral.
- Members can fill prescriptions at the Kaiser Permanente pharmacy location of their choice, or in many cases, by mail order.

### **COVERAGE**

- Coverage at The Portland Clinic is available to all Kaiser Permanente members, with the exception of those who are on Medicaid, are receiving full financial assistance, or are visiting from other Kaiser Permanente regions.
- Current members' share of the cost will be similar at The Portland Clinic and Kaiser Permanente for the same covered service.

#### **CARE**

- Members who access The Portland Clinic will find the same high-quality care they have come to expect from Kaiser Permanente.
- Providers at The Portland Clinic will have access to a patient's medical records through a secure electronic file sharing system.
- Services not performed at The Portland Clinic can be performed at Kaiser Permanente facilities, including the new Kaiser Permanente Westside Medical Center.

#### **CONVENIENCE**

- The Portland Clinic features a network of approximately 80 providers at seven locations.
- Kaiser Permanente and The Portland Clinic patients can email their providers, check most lab results, make appointments, and more via kp.org or theportlandclinic.com.

For appointments at Kaiser Permanente, visit kp.org/appointments or call 1-800-813-2000. If you have an urgent symptom, call the advice nurse line at 1-800-813-2000 or go to one of our six Urgent Care centers.

For appointments at The Portland Clinic, call 503-223-3113. For urgent care, visit The Portland Clinic – Tigard (all ages) or the Downtown Office (16 years and older).

To learn more about our collaboration, visit kp.org/theportlandclinic.

